

RETAIL - LARGE

“ProShip Makes Parcel Shipping Easy”

**Evaluation & Contracting****Service & Support****Integration & Deployment****Product Capabilities**

What do you like the most about the product or service?



- Ease of management of carrier selection logic
- Large assortment of domestic and International delivery partners available in base
- Frequent updates to base product adding new capabilities and new delivery partners

What do you dislike the most about the product or service?



We have encountered some challenges with scaling ProShip up to support our entire domestic DC network. Care needs to be taken around infrastructure design and segmentation of transactional volume across instances.

OVERALL

As a product, Proship parcel shipping solution has been **extremely valuable** for our business.

View the original review [here](#)



Reviewer Profile

Title: Director of IT Architecture
Industry: Retail
Function: IT
Firm Size: 3B - 10B USD
Deployment Architecture: On-premises

Why did you purchase this product or service?

- Cost management
- Improve supplier or partner relationships
- Reduce time to market
- Improve business process outcomes
- Drive innovation
- Improve business process agility

What were the key factors that drove your decision?

- Overall cost
- Breadth of services
- Product roadmap and future vision
- Product functionality and performance

Which other vendors did you consider in your evaluation?

• Connectship/ iShip	• Pitney Bowes
• Pierbridge	• Other - Manhattan