

3PL - LARGE

“Excellent Enterprise Level Multi-Carrier Shipping Platform”

★★★★★





What do you like the most about the product or service?



Aside from the fact that the system is fast and stable, they have a very strong knowledge base around the business side of the parcel carriers.

What do you dislike the most about the product or service?



The only issue that I have has to do with the responsiveness of professional services (*note, not talking about Support which is very responsive*). Sometimes enhancement work can take a long time to get scheduled and completed.

OVERALL

Overall, the relationship with ProShip is **excellent**. They are a strong partner and the software is very reliable.

Reviewer Profile

Title: Senior Director
Industry: 3PL
Function: IT
Firm Size: 500M - 1B USD
Deployment Architecture: On-premises

Why did you purchase this product or service?

- Improve business process outcomes
- Drive revenue growth
- Drive innovation
- Create internal/operational efficiencies
- Improve business process agility

What were the **key factors that drove your decision?**

- Strong customer focus
- Pre-existing relationships
- Product functionality and performance
- Strong services expertise

Which **other vendors did you consider in your evaluation?**

• Connectship	• Logistyx
• Creative Logistics Solutions (CLS)	• Pitney Bowes
• Enveyo	• Pierbridge