

3PL - LARGE

“**Excellent**  
Enterprise Level  
Multi-Carrier  
Shipping Platform”

**Evaluation & Contracting****Service & Support****Integration & Deployment****Product Capabilities**

### What do you like the most about the product or service?



Aside from the fact that the system is fast and stable, they have a very strong knowledge base around the business side of the parcel carriers.

### What do you dislike the most about the product or service?



The only issue that I have has to do with the responsiveness of professional services (*note, not talking about Support which is very responsive*). Sometimes enhancement work can take a long time to get scheduled and completed.

## OVERALL

Overall, the relationship with ProShip is **excellent**. They are a strong partner and the software is very reliable.

### Reviewer Profile

**Title:** Senior Director  
**Industry:** 3PL  
**Function:** IT  
**Firm Size:** 500M - 1B USD  
**Deployment Architecture:** On-premises

### Why did you purchase **this** product or service?

- Improve business process outcomes
- Drive revenue growth
- Drive innovation
- Create internal/operational efficiencies
- Improve business process agility

### What were the **key factors** that drove your decision?

- Strong customer focus
- Pre-existing relationships
- Product functionality and performance
- Strong services expertise

### Which **other vendors** did you consider in your evaluation?

- Connectship
- Creative Logistics Solutions (CLS)
- Enveyo
- Logistyx
- Pitney Bowes
- Pierbridge