

Reducing DIM & Shipping Costs.



“ We saw an ROI with ProShip software in about a month. ”

- PAT SULLIVAN, DISTRIBUTION CENTER & LOGISTICS MANAGER AT MASON COMPANIES

REQUIREMENTS

- Carrier agnostic solution with rate shopping capabilities
- International shipping feature
- Speed and compliance
- Solid, US-based support
- Scalable
- Reduction in shipping costs

CHALLENGE

Mason Companies, known for their multiple catalogs and online presence, has over hundreds of thousands SKUs and ships from three separate distribution centers. Shipping up to 50,000 orders a day, Mason Companies needed to update their unmaintained shipping solution that caused multiple periods of downtime. They knew that if they wanted to grow, they needed a faster, more robust and more reliable shipping system.

SOLUTION

The transition over to ProShip went smoothly, and Mason now has more control over their shipping environment. ProShip is used in their distribution centers, call center and for all product labeling. Today Mason Companies has the capability to automatically rate shop carriers and their service levels against each other and automate the packaging process with the combination of ProShip Software and the CVP Automated Packaging Solution, saving them significant dollar(s) on every package shipped.



MASON COMPANIES' BENEFITS

- Virtually zero shipping system downtime
- Rate shopping capabilities, cutting down shipping costs
- Access to tracking information including live package status and delivery updates
- Quicker support to e-commerce customers
- The ability to pack each order in the lightest, smallest box