

# FDA Compliance. Simplified Shipping.

Efficient shipping management and compliance with FDA requirements.

Boston  
Scientific

## OVERVIEW

When Boston Scientific faced a need to replace its previous shipping solution, it turned to WorldLink to fulfill its key requirements. In addition to typical multi-carrier needs, the company selected WorldLink for various reasons including compliance with FDA requirements, FedEx compliance, SAP interface, productivity enhancements and in-motion processing.

## CHALLENGES

Boston Scientific's transportation logistics management faced various hurdles, including:

- **Strict FDA regulation** Because of the kinds of products the company manufactures, Boston Scientific is highly regulated by the FDA. These regulations seep into all facets of the company's business, including its shipping operations. Lack of compliance can result in a business shut-down until compliance is restored.
- **FedEx compliance** The company ships up to 10,000 daily packages and is one of FedEx's highest-volume East Coast shippers. The medical device manufacturer elected to use FedEx Ship Manager Server as its compliance engine for the carrier. Therefore, any new shipping solution would need to be compatible with the FedEx compliance engine.
- **SAP interface** Boston Scientific's new shipping solution needed to integrate with the SAP interface.

## THE SOLUTION

By implementing WorldLink and the WorldLink Intelligent API add-on module, Boston Scientific has overcome the many challenges related to strict FDA compliance.



Up to **10,000+**  
daily shipments

**SAP**  
integration

One of FedEx's  
**highest-volume**  
East Coast  
shippers

Strict **FDA**  
regulations

- **Simplified shipping processes** To avoid FDA or delivery problems, Boston Scientific requires a high level of customization to simplify its shipping processes. In turn, the company uses WorldLink's existing user documentation as a springboard to create highly detailed supply-chain documentation extending well beyond WorldLink's functionality. These efforts result in a flattened learning curve for new shippers.
- **FedEx Ship Manager Server compatibility** As a FedEx-certified solution, WorldLink offers Boston Scientific several key advantages including FedEx compliance, FedEx Express and Ground shipping services to all US and international locations, high-speed processing, a dedicated connection between its warehouse and FedEx operations, giving the company enhanced security and the opportunity to bypass the Internet and its real-world traffic.

## Productivity enhancements

With up to 64 daily shippers, the per-user shipping activity reports generated by WorldLink provide management with the ability to monitor per-user activity. Productivity reports include number of shipments per user, route, and customer. Additionally, WorldLink monitors supply usage of cartons and boxes (by specific DIM size). When supplies drop below prescribed levels, WorldLink alerts employees of the need to restock.

## THE OUTCOME

WorldLink allows Boston Scientific to meet its extraordinary shipping needs in a very straightforward and highly efficient manner, saving time, resources and money.

Learn more about WorldLink multi-carrier shipping software at [proshipinc.com/worldlink](https://proshipinc.com/worldlink).